### Anycast

### <u>Overview</u> <u>and</u> <u>Operational Experience</u>

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## Logistics

- Webinar is 1 hour long
- A recording will available by May 12
  - http://www.isc.org/webinars
- Participants are muted
- Questions should be entered into the WebEx Q&A tab for the presenter
  - The presenter may defer some questions until the end of the presentation





## Agenda

- Define Anycast
- Examine use cases
- Explore the impact on Internet protocols
- Explore Anycast and DNS
- Share ISC's operational experience
- Answer questions







### What is Anycast?

- Anycast describes a method of using the same IP address on multiple servers
- Fundamentally, Anycast is a *routing scheme*
- Anycast is more about the configuration of routers and routing than servers
  - Server admins have to understand what's going on in order to properly operate the service





### **Routing Schemes Compared**



Diagrams from http://en.wikipedia.org/wiki/Anycast, and are public domain.

## **Properties of Anycast**

- Each packet sent to an Anycasted IP address may reach a different server
- Packets are routed to the IP address with the best *network metric*
  - This is often the nearest server, but not always. Metrics could be set based on other factors, such as bandwidth, cost, load or reliability

 Servers with an Anycast address must also have a Unicast IP address

 Management functions can't be done to the Anycast address as they would only reach one server!







### **Use Cases**

- Local Anycast
  - Distributes load across multiple servers on same subnet
  - Eliminates need for load balancer by making the network (router) distribute traffic



## **Global Anycast**

- Distributes load across multiple locations
- Provides redundancy



### **Use Cases**

### • Most popular things to Anycast:

- 1. DNS, recursive servers
  - Configured by IP address on clients
  - Latency is important
  - Distribute load across multiple devices
- 2. DNS, authoritative
  - Limited number of authority IP's can be listed in a single reply packet
  - Latency to the server is important
  - Redundancy a large concern
  - Distribute load across multiple devices
- 3. NTP
  - Generally only in ISP's that have a large amount of CPE that requires configuring NTP by IP address and not name, or enough clients that load distribution is required.
- 4. HTTP Redirect Servers
  - HTTP servers that redirect a user to another local instance.





## **IMPACT ON PROTOCOLS**

Explore

- Global, stateless options work fine
  - Ping request/reply
  - ICMP Traceroute
    - Network instability can produce some odd results with traceroute

### Avoid LAN options

- Router Advertisement/Solicitation
- Address Mask Request/Reply
- Redirect
- A unicast address on the server can mitigate these issues
- It's easy to avoid all of these ICMP options



- Transmission failure messages are a problem
  - Destination {network,host,protocol,port} {unreachable,unknown}
  - Fragmentation required
  - Source route failed
  - Source host isolated
  - Network administratively prohibited
  - {Network,Host} unreachable for TOS
  - Communications administratively prohibited
  - Source quench
  - Time exceeded







- Operationally, what really matters?
- Losing "packet too big" breaks PMTU
  - Packets from an Anycast host should *never* be sent with the DF bit set
    - Options are to accept packets being fragmented mid-stream, or to send with the minimum MTU
  - IPv6 does not allow for intermediate routers to fragment, all packets must be sent with the minimum MTU of 1280
- Lost messages prevent orderly teardown
  - Timeouts for end users, may be long waits!
  - Resources consumed on the servers waiting to tear down connections



### **Impact on Protocols: UDP**

- Stateless, which is good for Anycast
- Works well when the query is one packet, and the response is 1-n packets, and there is no state between queries

- Sounds like the majority of DNS queries!

 If the query is more than one packet, or there is state between queries, the behavior tends to be the same as TCP



- Only works when the network path is stable.
  - This is *never true in the long term*, but is often true for short periods of time
- The Unicast sender has to reach the same Anycast destination for the duration of the connection
  - One packet to the wrong device causes it to generate a TCP Reset, which generally tears down the connection





## Path Instability: Sources

### 1. Load Balancing

- Per-packet load balancing directs each packet to a different link and possibly server
- Per-flow load balancing typically hashes on a 5-tuple, which creates a stable path for many topologies, but there are topologies where even this sort of hash won't be stable

### 2. Route Churn

- {Link,Router,Server} failures
- User configuration; sessions added/removed, metrics changed

### 3. Middle Boxes

"Route optimizers" and load balancers do all sorts of interesting things to packet flows!



- Operationally, what does it mean?
  - The location of the Anycast servers is important, and depends on the network topology and configuration
  - When properly deployed, there is a high success rate for short duration connections
  - The longer the connection, the greater the risk of failure
- For Internet services it's not just your network, but *every network the packet traverses* to the Anycast server!
- Avoid Anycasting TCP services when there are good alternatives





## **DNS & ANYCAST**

Explore

### **DNS & Anycast**

- Most common queries are a single UDP packet, with 1-3 UDP packets of response
- TCP queries are extremely short lived
  - User->Server: SYN, ACK w/query, ACK/FIN
  - Server->User: SYN/ACK, ACK w/Data, ACK/FIN
    - Maybe an additional data packet
  - The FIN can be lost in some implementations and the data still be received
- Zone transfers are long lived TCP queries
  - Length depends on zone size
  - Some zones don't allow, mitigating the issue



### **End User Resolvers**



### Anycast & DNS

 Authority servers across an ISP/Enterprise provide redundancy, load distribution and hitless maintenance



Pop (Failure, stervice at ill up

### **Anycast & DNS**

• Authority servers across multiple networks



## **Anycast & DNS: Advanced**

### Inconsistent content

- Part of the secret sauce in some CDN's
  - Each Anycast server is loaded with a slightly different data set, and returns answers that direct users to specific servers or to names or IP's that provide some information about the name server the user queried
- Keep in mind the user generally queries a resolver, so the Anycast Authority server hit was the **one closest to the** *resolver*, not the end user
  - That may be good enough
- Routing mechanisms can be used to direct traffic in interesting ways
  - Using multiple super/subnets
  - Metrics that alter dynamically
  - Cisco's "IP SLA" to add/remove routes





### **ISC'S OPERATIONAL EXPERIENCE**

Share

## SNS@ISC

- ISC's authoritative hosting product
- Present on 3 different ISP networks
  - Cogent, Hurricane Electric, Tata Communications
- Anycast inside of each ISP
  - IP address space is used from each ISP inside their own network
  - A minimum of 3 locations on each ISP's network
- By including 3 NS records in a zone the zone is available across 9 locations worldwide on 3 different ISP networks!







### • Three levels of Anycast

- Local LAN
  - Each deployment has a minimum of 2 servers on the local network for redundancy, more where necessary
- Local Nodes
  - A typical F-Root deployment at a exchange point or inside of an ISP network
  - Announces 192.5.5.0/24 and 2001:500:2f::/48 with NO\_EXPORT set
    - Because of the NO\_EXPORT settings these routes will not be visible to all end users
- Global Nodes
  - Larger nodes, with significant transit capacity
  - Announce 192.5.4.0/23 and 2001:500:2e::/47, supernets of the local node prefixes
  - These networks should be visible to all end users on the Internet





192.5.4.0/23 2001:500:2E::/47

- Why 3 levels?
  - A strong desire to keep local traffic local
    - Local nodes may be deployed in bandwidth starved areas, like behind satellite links, and thus shouldn't draw in queries from far away
    - Provide an incentive for local ISP's to peer with the local F-Root instance
  - Diversity in the Root Server ecosystem
    - Root operators believe that having different parties deploy in different models allows for more effective service of different user communities, and provides a more difficult attack surface
    - No one else uses this method!

#### This does create some confusion

 ISP's think that because the local route has NO\_EXPORT their customers won't see F-Root, but this isn't true due to the covering supernet



- Zone transfers are not officially supported, but allowed
  - If the long lived TCP connections fail ISC does not consider it an outage
- Prior to IPv6 and DNSSEC deployment TCP queries were extremely rare
  - 0.00%, before DNSSEC
  - 0.2-0.4% after DNSSEC
  - Most DNS implementations handle a non-responsive server in an intelligent fashion by using other servers
- It may not be wise to have 100% of the authority servers for a domain Anycasted











### Summary

- Anycast is a routing scheme that can be useful when deploying some applications
- There are some protocol level implications that must be considered when designing an Anycast deployment
- DNS is generally well suited to Anycast deployments, and is one of the most popular services to Anycast
- Lots of other folks are doing it, don't be afraid!







## **Events and Trainings**

www.isc.org/webinars

www.isc.org/support/training

- Despliegue y Experiencia Operativa con Anycast
  - 15 May 2012
- Cyber Crime Remediation
  - 22 May 2012
- IPv6 Lessons Learned
  - 12 June 2012



4-6 June 2012, Amsterdam
2-Day DHCP Workshop
7-8 June 2012, Amsterdam

3-Day IPv6 Fundamentals

- 2-Day Intro DNS & BIND
  18-19 June 2012, Virginia
- 5-Day Adv DNS & BIND
  18-22 June 2012, Virginia
- 2-Day Intro DNS & BIND
  2-3 July 2012, Amsterdam
- 5-Day Adv DNS & BIND
  2-6 July 2012, Amsterdam



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